

# System Requirements: Sage Timeslips Premium

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## Summary

System Requirements: Sage Timeslips Premium

## Resolution

- Customer registration and acceptance of the License Agreement for Sage Timeslips Software
- Workstation Requirements
  - Windows 11 Pro
  - Windows 10 Pro
  - Windows 8.x (excluding Windows RT)
  - 300 MB free hard disk space for application files; additional space required when saving additional files (for example when printing bills to PDF)
  - 100 MB minimum if using local database
  - Network Attached Storage (NAS) not supported (see KB 60817 'Can Timeslips be installed on a NAS?' for clarification)
  - Minimum RAM 4 GB; Recommended RAM: 8 GB
- Server Requirements
  - Windows Server 2019, 2016, 2012\*\*
  - 300 MB free hard disk space for application files
  - 100 MB minimum for database files
  - Network Attached Storage (NAS) not supported (see KB 60817 'Can Timeslips be installed on a NAS?' for clarification)
  - Minimum RAM 8 GB; Recommended RAM: 16 GB
- Terminal Server Requirements
  - Windows Server 2019, 2016, 2012R2
  - Minimum RAM 8 GB; Recommended RAM: 16 GB
- Internet connection required for uninterrupted use of Sage Timeslips Premium; high-speed Internet connections recommended
  - Supported Internet browsers
    - Internet Explorer 11
    - Microsoft Edge
- Wired network connectivity required. Network adapter appropriate to your type of network required; highest quality network hardware is recommended; wireless network connectivity not compatible
- Adobe Reader to review PDF files (Adobe Reader v11 is included with the Sage Timeslips installation); additional 25 MB of hard disk space required for Adobe Reader installation
- Display supporting 1024x768; 1024x768 or higher resolution recommended
- PC-compatible keyboard, mouse, and printer; printing on both sides of paper requires duplex compatible printer
- 14.4 Kbps modem if using the dialing features within Sage Timeslips; 56Kbps modem recommended
- Sending bills and statements by email requires MAPI-compliant email program such as Microsoft Outlook, not compatible with Outlook Express and AOL email
- Receiving slips by email requires Microsoft Outlook 2019\*, 2016, 2013 32-bit editions on the computer that receives the slips
- Outlook Link integration requires Microsoft Outlook 2019\*, 2016, 2013 32-bit editions
- Print to Excel feature requires Microsoft Excel 2019\*, 2016, 2013
- Mail Merge functionality requires Microsoft Word 2019\*, 2016, 2013
- Scanning functionality in Slip Attachments and Document Access requires TWAIN compatible scanner
- Sound card and speakers recommended for enhanced interaction
- Microphone or headset required for Speech Recognition support

### Sage Timeslips Premium and 2019+ \*\*\*\* Integration/Compatibility Requirements

- Sage 50-U.S. Edition 2021\*, 2020
- Sage DacEasy 2015
- Sage BusinessWorks 2015
- Sage Payment Solutions Sage Exchange v2.0.2.82
- Intuit QuickBooks 2021\*, 2022 x64\* Desktop versions
- Amicus Attorney v20 – Please visit Amicus System Requirements (<https://amicusattorney.com/sites/default/files/support/pe16/Requirements-2016Premium.pdf>) webpage for more information
- Abacus – Not compatible - Please refer to Abacus for more information
- Time Matters 16.3 – Please visit Time Matters System Requirements ([https://lexisnexis.custhelp.com/app/answers/answer\\_view/a\\_id/1096711/session/L3RpbWUvMTQ4OTE1Njk2MS9nZW4vMTQ4OTE1Njk2MS9zaWQvZlVdVWVhHSXZJNFNnUUNTaU](https://lexisnexis.custhelp.com/app/answers/answer_view/a_id/1096711/session/L3RpbWUvMTQ4OTE1Njk2MS9nZW4vMTQ4OTE1Njk2MS9zaWQvZlVdVWVhHSXZJNFNnUUNTaU)) webpage for more information
- Microsoft 365 (Outlook | Excel | Word) \*\*\* (Trial Version and Student Editions excluded) 32 Bit versions only

Need help?

## Related resources

- Can Timeslips be installed on a NAS?

# Additional information

\* Not tested with Version 2018 Perpetual and below products

\*\* Server system requirements applicable to dedicated server network configuration

\*\*\* Compatibility with Microsoft 365 depends solely on the products offered within the Microsoft 365 product suite.

\*\*\*\* Sage Timeslips Premium and 2018+ refers to our subscription licensed product and Sage Timeslips 2018 perpetual (and future releases) utilizing the Firebird SQL database platform. System requirements listed are not intended nor applicable to the Sage Timeslips perpetual product running using a Borland Database (BDE).

Virtual machines are not supported by Sage due to the complexity of configurations

## Did this help?

 Yes

 No

 3901 views  706 voted yes

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Applies to: Documentation > Download and installation